

# Privacy policy

"CIPU Robot" (hereinafter referred to as "the Software") is protected of the Copyright Law of the People's Republic of China, Regulations for the Protection of computer software, and relevant international treaty and other laws and regulations. Without the authorization of SPLASH POOL & SPA, INC. (hereinafter referred to as "CIPU "), no entity or individual can copy, manufacture, modification, cracking, sell, trade, resell, redistribution of any part of this software and its, or create derivative works the Software or any part of the Software, reverse engineering, the editor or trying to extracted from any part of this software or the software source code. Unless expressly permitted or required by law or specifically authorized in writing by the Software, CIPU reserves the right to pursue legal liability.◦

" CIPU " in this Policy refers to: SPLASH POOL & SPA, INC. and its affiliates, such as "ZHEJIANG CIPU Pool & SPA TECHNOLOGY Co., LTD.", "Affiliate" means CIPU's any company, legal entity that is will be controlled, controlled or under common control with it, and the legal successor of such company or legal entity.

CIPU takes your information protection seriously. Please read the following carefully before using our services. After you click "**agree**" means that **you already know and agree all the content of this privacy policy.**

1、 Protecting user information is one of the fundamental principles of CIPU, and will collect personal information from users publicly and explicitly with their consent. Except in the following situations, CIPU and its affiliates will not share, transfer to a third party, and public disclosure of user information;

1. 1 In obtaining the user explicitly agreed to share, transfer, public disclosure of user information;

1. 2 To share and publicly disclose user information in accordance with laws and regulations or mandatory requirements of competent government departments;

1. 3In the case of merger or acquisition or bankruptcy liquidation, we will require the new company or organization that holds your user information to continue to be bound by this privacy policy if the transfer of user information is involved; otherwise, we will require the company or organization to seek authorization from you again;

1. 4 Shared with our Affiliates: Your user information may be shared with CIPU and its affiliates. We will only share necessary user information and subject to the purposes stated in this Privacy Policy. It will seek your authorization again if the affiliated company wants to change the processing purpose of user information.

1. 5Shared with authorized partners: Certain of our services will be provided by authorized partners only for the purposes stated in this Policy. In order to provide better customer service and user experience, we may be Shared you some user information with partners. We will only for legal, proper, necessary, specific, clear the purpose of sharing your users to share information and will only provide the services necessary user information. Our partners have no right to use shared user information for any other purpose.

**2、 CIPU adopts professional encryption storage and transmission mode for relevant user information to ensure the security of user information. The software will use various security technologies and procedures to establish a perfect management system to protect users' personal information from unauthorized access, use or disclosure.**

**3、 The scope of the software collection and use of user information:**

3. 1 You needn't to provide us with your mobile phone number, email and other personal information to download and use this software.

3. 2 "Connect device" only requires you to open the mobile phone Bluetooth function. Using Bluetooth to run this software, you needn't to provide any personal information. Meanwhile we will not through Bluetooth to collect any information about your identity, mobile phone number, positioning etc.

**4、 Provide you with the soft of additional business functions:**

In order to provide you with better products and services, we may need to collect your user information. It will not affect you normal use of the software business functions about Article 3, but we are unable to provide you with some specific functions and services if you refused. This software is not opened accessories business functions currently. We will seek your consent in advance if we need to use the information for other purposes not specified in this Privacy Policy.

**5、 The software will not restrict your all rights under the policy if there is any change to the privacy policy of the Software without your specific consent.** Any changes about privacy policy we will publish and notify on special page. We also provide more prominent notice of major changes. Significant changes in this policy means including but not limited to:

5. 1 Our service mode take place in significant changes, such the purpose and type of obtaining user's personal information, usage has changed significantly, the user control over change.

5. 2 We have significant changes in ownership structure, organizational structure and so on. Such as business adjustment, bankruptcy mergers and acquisitions caused by the owner change, etc.

5. 3 Users involved in the individual's right to information processing and its major changes in the way to exercise.

5. 4 The personal information security impact assessment report indicates a high risk.

**6、 Personal information of minors**

**If you are a minor, your guardian is advised to read the terms of this Privacy Protection Regulation carefully and use our products and services or provide information to us with the consent of your guardian.**

As the guardian of you don't agree with you to use our services or to provide information to us. Please immediately termination of use our services and inform us, so we can take corresponding measures.

Please contact us if you finds that we have collected the personal information of minors without the guardian's consent. We will delete your personal data as soon as possible after approving the relevant situation.

**7、 Clause of liability**

7. 1 The software shall not be liable for any loss of the third part, such as the telecom department caused by communication line failure, technical problem, network failure, computer failure, system instability and other force majeure.

7.2 User shall be liable for any claims against the Software caused by or arising from User's violation of this Agreement or relevant terms of Service.

7.3 Customers need to properly keep their personal data and provide adequate protection and backup of personal information. Take appropriate precautions to reduce the risk of computer viruses or other malicious activities.

#### **8、Contact us**

**If you have any questions, comments or suggestions regarding this Privacy Policy, please contact us by:**

**You can send your question to 【tina@splash-tech.net】 or mailed to the following address:  
【No.158 Wangxing Rd, Yinxian Avenue, Gulin, Haishu District, Ningbo, 315176, China】**

We will review the issue as soon as possible and will generally respond within 30 days of verifying your identity. If you are not satisfied with our reply, especially if our personal information processing behavior damages your legitimate rights and interests, you can also seek solutions through the following external channels: complain or report to the regulatory authorities in your country, such as CNNIC, CHINA TELECOM, Public Security and Abbreviation of market supervision etc.